09 726 000

Patent 6,996,815

PATENT

IN UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Erin M. Bourke-Dunphy

Patent No.: 6,996,815

Issue Date: Feb. 7, 2006

Customer No.: 22971

aug 27 2009 °

Examiner: Nahar, Qamrun

Group Art Unit: 2191

Confirmation No.: 9642

Docket No: 160227.01

Title: METHOD AND SOFTWARE TOOLS FOR INTELLIGENT SERVICE PACK

INSTALLATION

REQUEST FOR CERTIFICATION OF CORRECTION

Attn: Certificate of Correction Branch

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Certificate

AUG 3 1 2009

of Correction

It is requested that a Certificate of Correction be issued correcting printing errors appearing in the above-identified United States patent. Two copies of the text of the Certificate in the suggested form are enclosed.

Issuance of the Certificate of Correction would neither expand nor contract the scope of the claims as properly allowed, and re-examination is not required.

As the error is that of the Patent Office, it is believed that no fee is due.

Respectfully submitted,

Customer Number: 22971

Date 8/11/2009

By /Henry Gabryjelski/

Attorney Name: Henry Gabryjelski

Reg. No.: 62828

<u>CERTIFICATE UNDER 37 CFR § 1.8:</u> The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Attn: Certificate of Correction Branch, Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450, on this 24th day of <u>August</u> 2009.

Christine Hartness

COFC

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. (Also Form PTO-1050)

UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO

: 6,996,815

DATED

: Feb. 7, 2006

INVENTOR(S)

: Erin M. Bourke-Dunphy et al.

It is certified that errors appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

On the face page, in field (56), under "Other Publications", in column 2, line 11, after "K." insert - - , - -.

In column 10, line 32, delete "maybe" and insert - - may be - -, therefor.

In column 15, line 2, in Claim 5, after "further" delete "to".

MAILING ADDRESS OF SENDER:

PATENT NO. 6,996,815

No. of additional copies Page 5 of 5

CPA Global P.O. Box 52050 Minneapolis, MN 55402

Atty Docket No: 160227.01



Christine Hartness

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Erin M. Bourke-Dunphy	et al.	Examiner: Nahar, Qamrun	
Patent No.: 6,996,815		Group Art Unit: 2191	
Issue Date: Feb. 7, 2006		Confirmation No.: 9642	
Customer No.: 22971		Docket No: 160227.01	
Title: METHOD AND SOFTWARI	E TOOLS FOR INTEL	LIGENT SERVICE PACK INSTALLATION	
Attn: Certificate of Correction Branc Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450	ch		
We are transmitting herewith the att	ached:		
 X Request for Certificate of Correction Form X Certificate of Correction Form X A return postcard. 	, , ,		
Customer Number: 22971	By/Henry Gabr		
	Attorney Name: He Reg. No.: 62828	nry Gabryjelski	
	I, in an envelope addressed to:	this correspondence is being deposited with the United States Pos Attn: Certificate of Correction Branch, Commissioner for Patents	